From: **Creality Service** cs@creality.com
Subject: Your feedback has a new reply: Formal Request for GPLv3 Complete Corresponding Source Code: Creality K2 Series Firmware
Date: 31 May 2026 at 10:00 p.m.
To: [redacted]

##-Please enter your reply above this line-##

Dear Customer

Hello! Your request has been updated. To add additional comments, please reply to this email. You also can click Creality Wiki to learn more: https://wiki.creality.com/en/home (Official Knowledge Sharing Platform).

Thank you for your letter again.

I have documented this case in its entirety and forwarded it to the company's legal department and R&D manager.

We are pleased to learn that your printer is working properly. Please feel free to contact us if you require further assistance or consultation.

Thank you for your understanding.

Shenzhen Creality 3D Technology Co.,LTD.
Customer Service Centre
Business Hours: 9:00-18:00 GMT+8
Tel: +86 755 3396 5666
Official Website: www.creality.com
Online Support
Order-related & technical issues: chatboxes on all official sites
Technical issues: facebook.com/crealitysupport, Whatsapp +86 19007569370

*Note that **FB** and **WA** team is not able to handle any order-related issues other than technical ones.*

From: **K2 Firmware Request** [redacted]
Subject: Re: Formal Request for GPLv3 Complete Corresponding Source Code: Creality K2 Series Firmware (Klipper)
Date: 29 May 2026 at 1:52 p.m.
To: Creality Service cs@creality.com
Cc: compliance@sfconservancy.org, license-violation@gnu.org

Dear Creality Support Team,

Thank you for the clarification, but this response remains unacceptable under the terms of the GNU General Public License v3 (GPLv3).

Your admission that your teams are attempting to separate a "compliant source code package without affecting commercial proprietary code" highlights the exact nature of this violation. The proprietary binary blobs in question (`serial_485_wrapper.so`, `box_wrapper.so`, `filament_rack_wrapper.so`, and the CFS `.o` files) are linked directly to Klipper, a GPLv3 project. Under the derivative work clauses of the GPLv3, this "commercial proprietary code" must inherit the GPLv3 license if it is distributed as part of this Klipper implementation.

The GPLv3 does not provide a grace period for internal corporate compliance reviews after distribution has already occurred. If Creality is distributing the compiled binaries today, you are legally required to provide the complete corresponding source code today.

Furthermore, I am not experiencing a printer fault, nor is a video required. This is not a technical support request; this is a formal legal demand for open-source license compliance.

An indefinite delay with no timeline is functionally a refusal to comply. Because you continue to distribute the K2 series firmware without the required source code, this violation remains open and actively logged with the Software Freedom Conservancy and the Free Software Foundation.

Please be advised that your written admission regarding the integration of commercial proprietary code into this GPLv3 project has been forwarded to tech media outlets actively covering open-source compliance within the 3D printing industry.

I reiterate my demand: immediately provide the complete corresponding source code or halt all distribution of the K2 series firmware until compliance is achieved.

Sincerely,

Alex Mercer

Re: Formal Request for GPLv3 Complete ...
19 KB

> On 29 May 2026, at 4:09 a.m., Creality Service <cs@creality.com> wrote:
>
> ##-Please enter your reply above this line-##
>
> Dear Customer
>
> Hello! Your request has been updated. To add additional comments, please reply to this email. You also can click Creality Wiki to learn more: https://wiki.creality.com/en/home (Official Knowledge Sharing Platform).

We fully understand your concern regarding this matter, and we also take the open-source compliance issue you raised very seriously.

We would like to clarify that we are not refusing to provide the relevant source code. The K2 series firmware involves complex open-source license (such as GPL) compliance reviews. Our technical and legal teams are currently in the process of confirming compliance. Since this involves different versions of the Linux kernel, driver modules, and upper-layer applications, cleaning up a fully compliant source code package without affecting commercial proprietary code does require an internal process that, for now, does not have a publicly available timeline.

To avoid making an unrealistic commitment, we are currently unable to provide a specific timetable. We have absolutely no intention of being evasive or violating any regulations. We need to proceed with careful evaluation, and we appreciate your understanding.

In the meantime, is your printer currently experiencing any issues? If so, please provide a relevant fault video so that we can better assist you in resolving your problem.

Thank you again for your support and understanding.

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From: **K2 Firmware Request** [redacted]
Subject: Re: Formal Request for GPLv3 Complete Corresponding Source Code: Creality K2 Series Firmware (Klipper)
Date: 27 May 2026 at 9:46 p.m.
To: Creality Service cs@creality.com
Cc: compliance@sfconservancy.org, license-violation@gnu.org

Dear Creality Support Team,

(Copying the Software Freedom Conservancy and the Free Software Foundation to log this ongoing GNU General Public License v3 violation regarding the Klipper 3D printer firmware).

Thank you for your response.

Your statement indicating an inability to provide the source code due to the need to "clarify copyrights from multiple parties" is highly concerning and represents a fundamental misunderstanding of your legal obligations under the GNU General Public License v3 (GPLv3).

As you are aware, the K2 Series firmware is a derivative work based on Klipper, which is licensed under the GPLv3. The current repository provided by Creality (`[https://github.com/CrealityOfficial/K2_Series_Klipper](https://github.com/CrealityOfficial/K2_Series_Klipper)`) is out of date and explicitly omits the source code for proprietary binary blobs linking directly to the Klipper host. These missing files include, but are not limited to:

- `serial_485_wrapper.so`
- `box_wrapper.so`
- `filament_rack_wrapper.so`
- Compiled `.o` files related to the CFS (Color Format System) library.

This violation applies to the following firmware images currently being distributed to consumers:

- **K2 SE:** `CR4CU220812S11_ota_img_V2.3.6.66.img`
- **K2:** `CR0CN200400C10_R_202605061516_ota_img_V1.1.5.5.img`
- **K2 Pro:** `CR0CN200400C10_R_202605061516_ota_img_V1.1.5.5.img`
- **K2 Plus:** `CR0CN240110C10_R_202605081127_ota_img_V1.1.5.5.img`

If Creality has integrated custom firmware modules or underlying dependencies for which you do not possess the necessary copyright clearances to release as open-source, you are legally prohibited from compiling and distributing the resulting Klipper binaries altogether.

An internal need for "compliance verification and evaluation" does not grant Creality a grace period to violate the GPLv3 while continuing to actively distribute the K2 series firmware to consumers.

Because you have formally refused to provide a concrete timeline for releasing the complete corresponding source code, I am logging this violation with the respective compliance authorities.

I expect a prompt resolution or an immediate halt to the distribution of the K2 series firmware images until compliance is achieved.

Sincerely,

Alex Mercer

> On 24 May 2026, at 11:55 p.m., Creality Service <cs@creality.com> wrote:

##-Please enter your reply above this line-##

Dear Customer

Hello! Your request has been updated. To add additional comments, please reply to this email. You also can click Creality Wiki to learn more: https://wiki.creality.com/en/home (Official Knowledge Sharing Platform).

Dear User:

Hello! Thank you for contacting the Creality support team. We have received your request, based on the GPLv3 license, to obtain the complete source code of the firmware and related modules for the K2 series.

Regarding your requests for firmware version matching, updates to existing open-source repositories, and binary source code, we have forwarded this matter to the relevant internal departments for compliance verification and evaluation.

Due to the involvement of custom firmware modules, underlying dependencies, and the need to clarify copyrights from multiple parties, the compilation of relevant materials requires a considerable period of time. Currently, we are unable to directly provide the corresponding source code or updated repository links.

We will publish any updates to the relevant open-source materials in the future. Thank you for your understanding and support.

Creality Support Team

Shenzhen Creality 3D Technology Co.,LTD.
Customer Service Centre
Business Hours: 9:00-18:00 GMT+8
Tel: +86 755 3396 5666

From: **Creality Service** cs@creality.com
Subject: Your feedback has a new reply: Formal Request for GPLv3 Complete Corresponding Source Code: Creality K2 Series Firmware
Date: 15 May 2026 at 9:12 p.m.
To: [redacted]

##-Please enter your reply above this line-##

Dear Customer

Hello! Your request has been updated. To add additional comments, please reply to this email. You also can click Creality Wiki to learn more: https://wiki.creality.com/en/home (Official Knowledge Sharing Platform).

Dear Customer,

Thank you very much for your detailed feedback and open-source compliance request.

We have officially forwarded your application for the complete GPLv3 source code for all firmware versions of the K2 series to our R&D team for processing.

We apologize for the delay. Please stay tuned for further announcements on our official website. Thank you for your understanding and for providing your request.

If you have any questions, please feel free to contact us. Thank you for your understanding and support.

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*Note that **FB** and **WA** team is not able to handle any order-related issues other than

From: K2 Firmware Request [redacted]
Subject: Formal Request for GPLv3 Complete Corresponding Source Code: Creality K2 Series Firmware
Date: 14 May 2026 at 5:21 p.m.
To: cs@creality.com, support@creality.com

Dear Creality Support Team,

I am writing to formally request the complete corresponding source code for the firmware currently distributed for the Creality K2 series printers, as required under the terms of the GNU General Public License v3 (GPLv3).

I am currently in possession of the following specific firmware images:

- **K2 SE:** CR4CU220812S11_ota_img_V2.3.6.49.img
- **K2:** CR0CN200400C10_R_202605061516_ota_img_V1.1.5.5.img
- **K2 Pro:** CR0CN200400C10_R_202605061516_ota_img_V1.1.5.5.img
- **K2 Plus:** CR0CN240110C10_R_202605081127_ota_img_V1.1.5.5.img

These firmware images are derivative works based on Klipper, which is licensed under the GPLv3. Your current GitHub repository for the K2 series (https://github.com/CrealityOfficial/K2_Series_Klipper) is out of date and does not contain the complete source code for these specific releases.

Furthermore, distributing pre-compiled object files or shared libraries alongside open-source code does not satisfy the "complete corresponding source code" requirement of the GPLv3. Therefore, I am explicitly demanding the uncompiled, human-readable source code for all proprietary binary blobs utilized in these K2 series Klipper implementations. This includes, but is not limited to:

- serial_485_wrapper.so
- box_wrapper.so
- filament_rack_wrapper.so
- All compiled .o files related to the CFS (Color Format System) communication library.

As tier-1 support is generally not equipped to handle software licensing compliance, please escalate this ticket directly to your software engineering or legal department immediately. Directing me to the existing, incomplete GitHub repository will not resolve this request.

I look forward to receiving the requested source code or a direct link to an updated repository containing the uncompiled files for the versions listed above.

Sincerely,
Alex Mercer